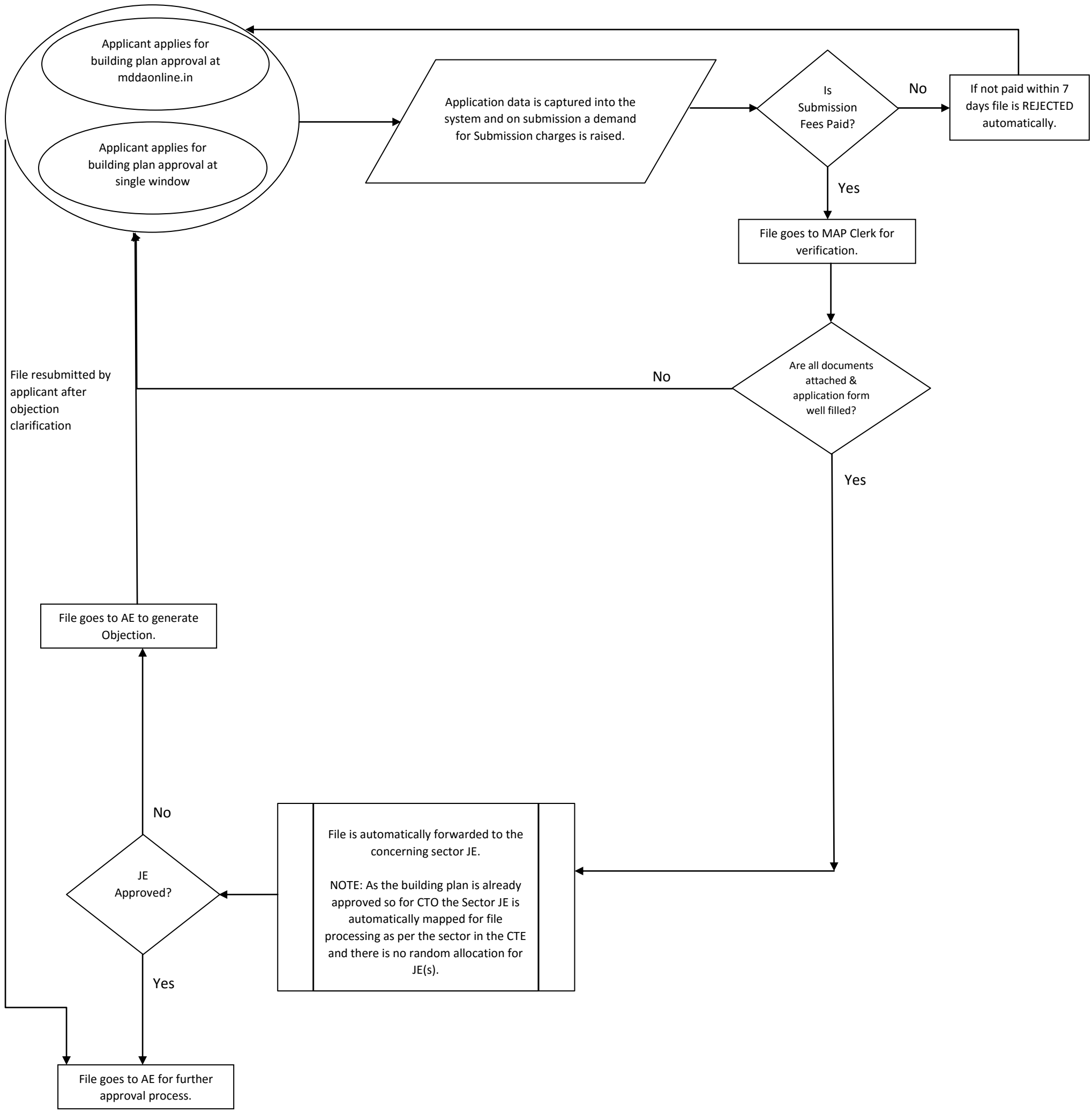Flow Chart showing process for [CTO]